

DOCUMENTS TO BE SUBMITTED ALONG WITH THE TECHNICAL BID:

The online bid submitted by the bidder shall comprise the following:

- a) Self-Declaration as per **Annexure 01**
- b) Bid form as per **Annexure 02**
- c) Power of attorney for signatory of bid in Rs 200/- stamp paper duly notarized.
- d) Copy of GST Certificate (self-attested copy)
- e) Copy of Permanent Account Number (Self-attested Copy).
- f) Certificate of incorporation and associated documents like Article of Association and Memorandum of Association/Partnership deed/HUF etc. as applicable. (Self-attested Copy).
- g) Documentary proof attested by Chartered Accountant for establishing the average annual turnover of bidders having a minimum average annual turnover of Rs.5 Crores (Rupees Five Crores only) during the last three years i.e., 2019-20, 2020-2021 and 2021-2022.
- h) **Annexure 03** - Category details of organization, in case of MSME / MSE, If the bidder is a MSME, it shall declare in the bid document the Udyog Aadhar Memorandum Number issued to it under the MSMED Act, 2006. If a MSME bidder do not furnish the UAM Number along with bid documents, such MSME unit will not be eligible for the benefits available under Public Procurement Policy for MSEs Order 2012.”
- i) Duly filled, signed and sealed **Annexure 04** - Indemnity Certificate
- j) **Annexure 05** – Performance Bank Guarantee
- k) **Annexure 06** - Checklist.
- l) **Annexure 07** – Compliance to Rule 144 (XI) of GFR 2017 (Self Declaration)
- m) **Annexure 08** – Quality Cost Based System
- n) **Annexure 09** - Make in India Preference (Self Declaration)
- o) **Annexure 10** - Pre-Contract Integrity Pact
- p) All the documents required as mentioned in **Section – 02. Clause 01- Eligible bidders.**

Note: If any of the above documents are not applicable for eligible bidders then they shall attach a “NOT APPLICABLE” statement mentioning the justification for the same.

All Annexures must be duly signed and sealed while submitting the same.

Bidders shall not make any addition, deletion, or correction in any of the bid documents. If tampering of documents is noticed during tender evaluation, the bid will be rejected, and the bidder will be blacklisted.

ELIGIBILITY CRITERIA

Bidders are requested to submit the Tender processing fee and EMD online on or before the due date as mentioned in the NIT. The bidders who failed to submit the tender fee and EMD before the submission deadline will be considered as technically non-responsive.

A Bidder should have the following eligibility criteria as of the date of bid submission and should continue to meet these till the award of the contract.

- 1.1. The bidder should have implemented Hospital Management Information System including PACS and Medical Education System software in atleast one hospital (Government medical college/Large Corporate Hospitals that has 500 or more bedded) running satisfactorily for more than 2 years as on date of the submission of bid. A letter of satisfactory performance from the Chief Medical Officer or Administrative Director of the hospital/Govt. Department in which it is running should be enclosed along with the bid.
- 1.2. The software should be ICD – 10, HL – 7, DICOM, ASTM, CPT compliant and the bidder should be able to demonstrate the compliance at a location described above within 15 days after opening of the technical bid.
- 1.3. The bidder should be able to demonstrate the application software for the Hospital Management System at a location where they have implemented these systems covering most of the functionalities within 10 days after opening of the technical bid.
- 1.4. The software offered should be based on platform independent vendor agnostic architecture (like J2EE), enabling it to be interoperable, modular in design, thin client compatible and be able to integrate seamlessly with Laboratory Information System, Radiology Information System including PACS, Teleradiology, Queue Management Systems, Campus Management, Hospital admin & administration, Government/NHM/CGHS Hub and Spoke project management, Doctor Consultation and Telemedicine.
- 1.5. The software should feature integrated data analysis capabilities that can be used for the Decision Support System.
- 1.6. The bidder should specify the qualifications and experience of the domain specialists and experts in the implementation team, the software design and R&D team at the software development center.
- 1.7. The bidder should be in a position to station adequate manpower to complete the entire implementation within the time period mentioned on each project.
- 1.8. Implementing a HMIS is more of a Change Management challenge than installing and implementing a technology-based product. Hence the project manager who will be working on the project should be PMP certified. Please enclose the CVs of proposed Project Managers along with the bid. The bidder should also give details of the hardware, software, networking, application software and change management specialists for the respective areas of installation and implementation of the entire system at any point in time.
- 1.9. The bidder should have implemented a multi-site, multi campus LAN / WAN covering at least 500 + nodes implemented in 500 or more bedded hospitals described above and it should be running satisfactorily for more than 24 years as on date of the submission of bid.
- 1.10. The bidder should have implemented a server farm with redundant and failover servers in 500 or more bedded hospitals described above and it should be running satisfactorily for more than 2 years as on date of the submission of bid.

- 1.11. A firm/bidder shall submit only one bid in the same bidding process. A Bidder (either as a firm or as an individual or as a partner of a firm) who submits or participates in more than one bid will cause all the proposals in which the Bidder has participated to be disqualified.
- 1.12. Incase the bidder is subcontracting any of the module to a third party. The details of the same should be provided to HLL also. The bidder will be responsible to ensure that implementation/ integration/licensing / support for the respective module.
- 1.13. No Copyright infringement claims for such a module should be raised the third party.
- 1.14. The bidder shall also ensure that the respective module is delivered as a proprietary copyright product of HLL and the terms and condition being same as that of other modules presented by the bidder.
- 1.15. In the event of any dispute, the bidder shall be responsible for the third party/subcontracted party will have no role whatsoever.
- 1.16. Bidders who are eligible as per the Provisions of Public Procurement –Preference to Make in India Order No. P-45021/12/2017PP (BE-II), 2017 (published by Department for Promotion of Industry and Internal Trade) inclusive of the latest amendments are eligible to participate in the tender. A self-declaration as per **Annexure 09** with respect to this order must be submitted.
- 1.17. Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with Competent Authority, as per order no F.No.6/18/2019-PPD dated 23-July-2020 (Rule 144 (xi) of the GFR, 2017 and any amendments issued thereafter) inclusive of the latest amendments issued by Ministry of Finance, GOI at **Annexure 07** of this bidding document. The bidder must comply with all provisions mentioned in this order. A self-declaration as per Annexure 07 with respect to this order must be submitted.
- 1.18. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry.
- 1.19. Bidder/ manufacturer who has been de-recognized/debarred/banned/blacklisted by any other State Government / Central Govt. Organization /State Medical Corporations/ Director Health Services and or convicted by any court of law due to (i) quality failure of the drug(s) supplied (NSQ/ Spurious/ Adulterated/ Misbranded etc.) (ii) Submission of fake or forged documents (iii) Submission of incorrect information / Suppression of vital information & facts can't participate in the tender during the period of de-recognition / debarment/ Banned/blacklisted. The Bidder / manufacturing unit which has been de-recognized/ debarred/banned/blacklisted by State Medical Corporation for any reasons can't participate in the tender during the period of de-recognition/debarment/banned.